Congratulations, your on-campus residents now have access to Philo! Philo offers first-line technical support for viewers, but here are a few quick facts to help you assist with any student inquiries that come your way.

Please direct students to support.philo.com for any technical support requests.

Philo has been known to make people extremely happy. This behavior is perfectly normal and should be expected.
How to Use Philo

How do you access Philo?
To sign in to Philo, viewers simply need to complete the following steps:
Accessing Philo via iOS or Android requires the same log in credentials.

1. Connect to the Pepperdine University network.
2. Visit pepperdine.philo.com and click the “Log In” button.
3. Log in with your Pepperdine University credentials
4. Start watching Philo!

Watch Live TV
Once they sign in, viewers are taken to their MyTV page, where they see the real-time lineup of what’s currently playing on your school’s channels. Just browse through the listing and select any channel to start watching live content.

pepperdine.philo.com/#mytv

Pause + Rewind Live TV
While watching a show, viewers can hit the pause button whenever they need to take a break. When they’re ready to continue, their show will be right where they left off. Additionally, viewers can rewind live broadcasts, ensuring they never miss a moment of their favorite shows.

DVR
Viewers have access to 20 hours of DVR space, allowing them to record shows to watch on their schedule. They can select a live program to record, or visit a specific show page and choose to record all new episodes of that show, all upcoming episodes including reruns, or single episodes. To watch their recordings, they can navigate to the “Recorded” tab, where they will find a complete library of their recorded content.

pepperdine.philo.com/#profile/recordings

Please direct students to support.philo.com for technical support requests.
**Philo Quick Facts**

What is Philo?
Philo allows on-campus residents to watch live TV and record their favorite shows on desktops, laptops, tablets, smartphones, and TVs (via Roku or AppleTV) — anywhere on campus.

How to reach us
Philo support requests can be submitted online at [support.philo.com](http://support.philo.com). Philo does not offer phone support.

Who can use Philo?
Philo is only available to undergraduate, on-campus residents in good standing.

Where can students use Philo?
Students can use Philo anywhere on the university campus when they are connected to the Pepperdine University data network. Philo will not work if a student is not physically on campus. *Specifically, Philo will not work over a VPN connection from off-campus locations.*

How much does Philo cost?
Pepperdine University offers Philo as an amenity to on-campus residents, included as part of their housing fees. There is no additional charge for the service.

Supported Devices

<table>
<thead>
<tr>
<th>Computers</th>
<th>Televisions</th>
<th>Phones &amp; Tablets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac OS X 10.7+ using Chrome, Firefox, or Safari</td>
<td>Roku 2+</td>
<td>iOS 6+</td>
</tr>
<tr>
<td>Windows 7+ using Chome, Firefox, or IE9+</td>
<td>AirPlay via iOS 6+ device</td>
<td>Android 4+</td>
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</table>

We hope you get the most out of your Philo experience. It truly is the most powerful way to enjoy TV at Pepperdine University.

Remember, if you or your residents have any questions, you can always reach us at [support.philo.com](http://support.philo.com).

Happy watching!